

Right here, right now: the world's first national Learning Analytics service

Rob Wyn Jones, Director of Data Analytics

https://www.jisc.ac.uk/learning-analytics

#### LA service tools



Learning Data Hub
Secure student &
big data store +
data integration
tools



Study Goal App iOS & Android



Data Explorer Tutor Dashboard



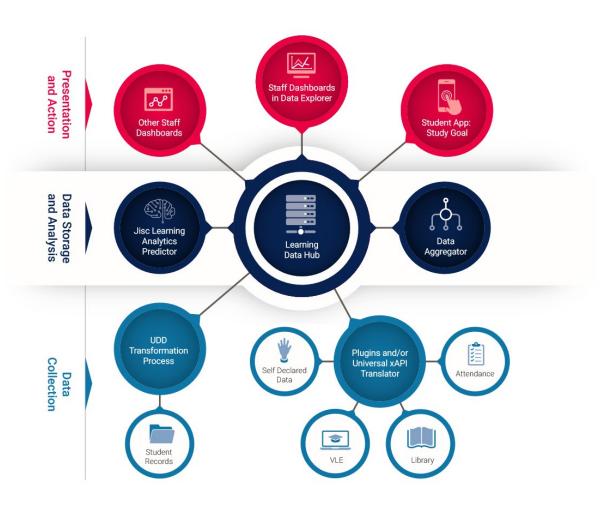
Traffic Light Calculator (TLC)
Live descriptive analytics,
data triggers



Predictor Predictive engine – machine learning models

#### **Learning Data Hub**

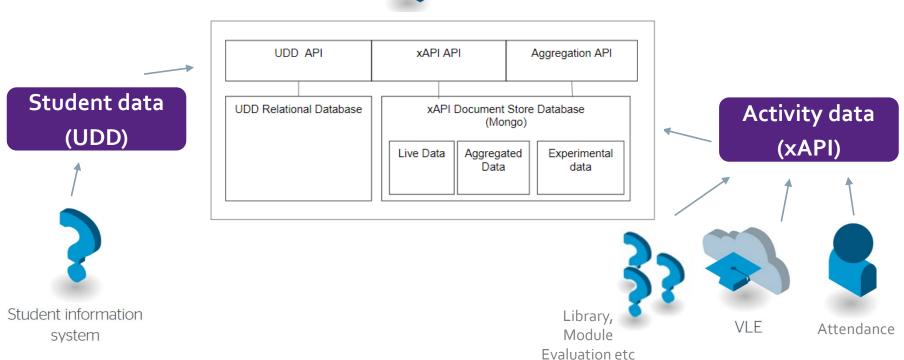
- » Single secure source
- » Near-live & historic data
- » Jisc Predictor engine
- » Student UDD data
- » Activity data via xAPI
- » Validation engine (live & self-service) per product
- » Integration tools for several systems
- » Data Integration team





## Behind the scenes - big data







## Data Power: foundation to everything

- » Student records & assessment data
- » BlackBoard VLE (Learn, SaaS, Ultra)
- » Moodle, Canvas & D2L Brightspace VLEs
- » Jisc Checkin & Checkin+ attendance
- » Generic attendance data integration (3<sup>rd</sup> party systems) including virtual attendance e.g. Panopto, Echo36o TBC
- » Library systems data (physical and electronic borrowing, reading lists)
- » Module evaluation systems eg. evasys
- » Alteryx, SQL, Pentaho Kettle ETL + more!





















Solutionpath

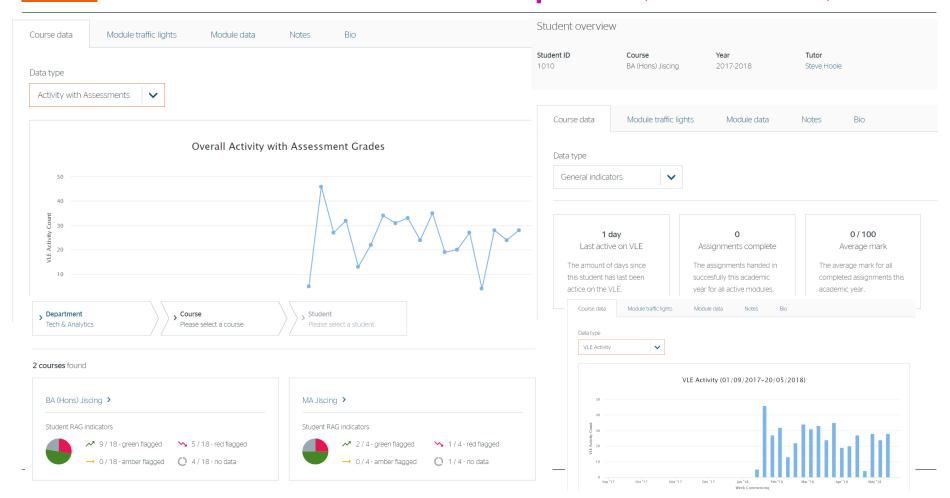


## **Learning Analytics – Outputs**

- » Descriptive individual learners reflecting on their achievements and patterns of behaviour vs others (individual/ collective real-time multi-data benchmarking) – and analysis of same by academic/ support staff;
- » Predictive automatically deducing (at the right time/ early) which students require extra support and attention "at risk" eg. of academic success (course);
- » Intervention Strategy help teachers and support staff plan tailored, suitable supporting processes & interventions with individuals/ groups;
- » Curriculum (re)design improve current courses, inform digital capability / presence, develop new curriculum offerings;
- » Continual Service Improvement for institute leaders and admins to motivate change through enhanced (business) processes within various institute areas including marketing, recruitment, policy and much more...
- » Retention, Attainment, Success, Employability, Satisfaction, Experience, £ROI



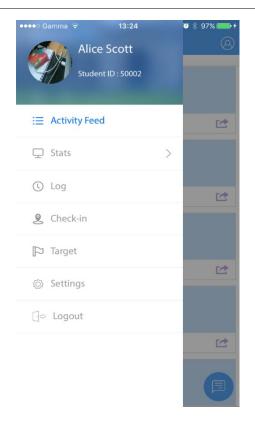
#### Data Explorer (Tutor Dash) & TLC





# Study Goal app (iOS & Android)

- » Social learning app + gamification
- Setting targets and logging self-declared activity ("fitbit" concept)
- » View activity and attainment data
- » Checkin integration
- » Checkin+ product development (2019-20)
- » Student wellbeing support (2019-20)
  - Happy check
  - Student help
  - > Buddy wink
- » Tutor student coaching (2019-20)
- » Guides and videos
- » <a href="https://docs.analytics.alpha.jisc.ac.uk/docs/study-goal/Home">https://docs.analytics.alpha.jisc.ac.uk/docs/study-goal/Home</a>



#### **LA - service impact**



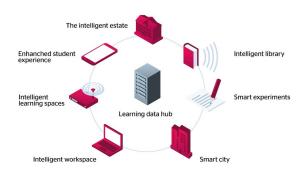




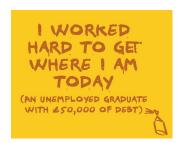
- Working with 30+ HEIs: 21 signed customers & another 20+ active pipeline
- 4 Institutions at full scale implementation (including Checkin attendance)
- 8 Welsh institutions signed up as part of the HEFCW all-Wales LA initiative
- 86.5% highest accuracy for new Jisc Predictive models so far....
- Jisc Predictor evaluation in 2018-19, via several HEIs
- 2018 Predictor v1 (student + vle data)
- 2019 Predictor v2 (... + attendance); Predictor v3 (... + virtual attendance)



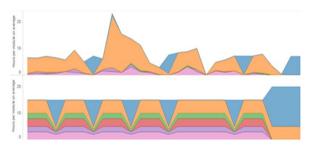
# **Beyond learning analytics**



Intelligent campus



Employability & apprenticeship analytics



Curriculum analytics



Wellbeing analytics





Make data power happen for you!

Rob Wyn Jones Director of Data Analytics

Rob.Jones@jisc.ac.uk
@robwynjones

earning Analytics Service