

Samen in de cloud

Andres Steijaert

SURFnet

GÉANT cloud activity leader

@ SURF cloud event

11 oktober 2018

Utrecht





**There is no cloud
it's just someone else's computer**



TO CLOUD
OR NOT
TO CLOUD?
THAT IS THE
QUESTION



Cloud adoption obstacles and concerns

Security and privacy

Lack of control and management tools (resources, costs)

Vendor and contract management

Performance & reliability

Technical integration

Vendor lock-in, data portability and interoperability

Internal expertise

?







Samen bedienen we
1 miljoen studenten,
onderzoekers en medewerkers,
die de beste digitale diensten
willen gebruiken.



Veel van die diensten
'leven in de cloud'.

We kunnen eenvoudigweg niet al die
diensten lokaal produceren.

Cloud is een onderlaag.



Do we have a choice?
Suppliers cloud focus: all-in

by Dina Bass
 dinabass<http://www.bloomberg.com/news/articles/2016-06-02/microsoft-board-mulls-sales-force-revamp-to-speed-shift-to-cloud>

June 2, 2016 – 1:00 PM CEST



Microsoft Board Mulls Sales Force Revamp to Speed Shift to Cloud

Board members at Microsoft Corp. are grappling with a growing concern: that the company's traditional software business, which makes up the majority of its sales, could evaporate in a matter of years -- and Chairman John Thompson is pushing for a more aggressive shift into newer cloud-based products.

Thompson said he and the board are pleased with a push by Chief Executive Officer Satya Nadella to make more money from software and services delivered over the internet, but want it to move much faster. They're considering ideas like increasing spending, overhauling the sales force and managing partnerships differently to step up the pace.



John Thompson (Photographer: David Paul Morris/Bloomberg)

continued pressure."

The cloud growth isn't merely nice to have -- it's critical against the backdrop of declining demand for what's known as on-premise software programs, the more traditional approach that involves installing software on a company's own computers and networks. No one knows exactly how quickly sales of those legacy offerings will drop off, Thompson said, but it's "inevitable that part of our business will be under

"On-premise software business could evaporate in a matter of years"

Major Microsoft Reorganization Shifts Focus to the Cloud

David E. Hause, Subscription Insider • April 25, 2018

0 comments



Move over Windows, the cloud is taking over.

In a memo to employees last Thursday, Microsoft (NASDAQ: MSFT) CEO Satya Nadella announced a major company [reorganization](#) that includes the formation of two new engineering teams: Experiences & Devices to be led by Panos Panay and Cloud + AI fixtures to be led by Scott Guthrie. The reorganization shifts the company's focus away from the Windows operating system and puts the company's strongest business units—Office productivity software, artificial intelligence and cloud technology. This is the biggest reorganization at Microsoft since Nadella became CEO in 2014, according to [The Seattle Times](#).

Source: Microsoft

"Over the past year, we have shared our vision for how the intelligent cloud and intelligent edge will shape the next phase of innovation. First, computing is more powerful and ubiquitous from the cloud to the edge. Second, AI capabilities are rapidly advancing across perception and cognition fueled by data and knowledge of the world. Third, physical and virtual worlds are coming together to create richer experiences that understand the context surrounding people, the things they use, the places they go, and their activities and relationships," writes Nadella in the employee memo.

<https://www.subscriptioninsider.com/news/major-microsoft-reorganization-shifts-focus-to-the-cloud-5970-1.html>

CLOUD SERVICES

What do we



CONSUME from others



PRODUCE ourselves



INTEGRATE with our infrastructure

Users are choosers

Hybrid multi-cloud

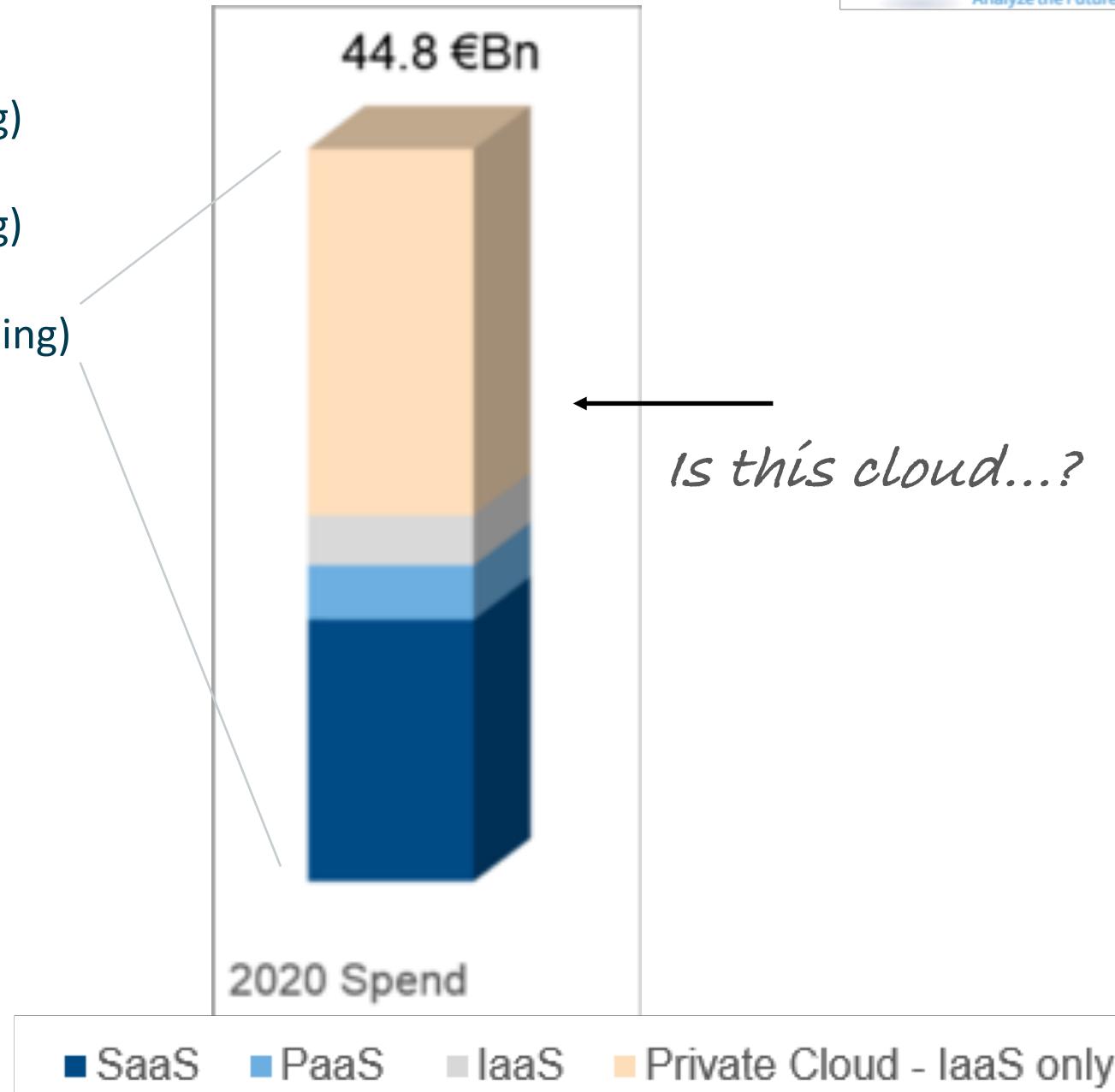
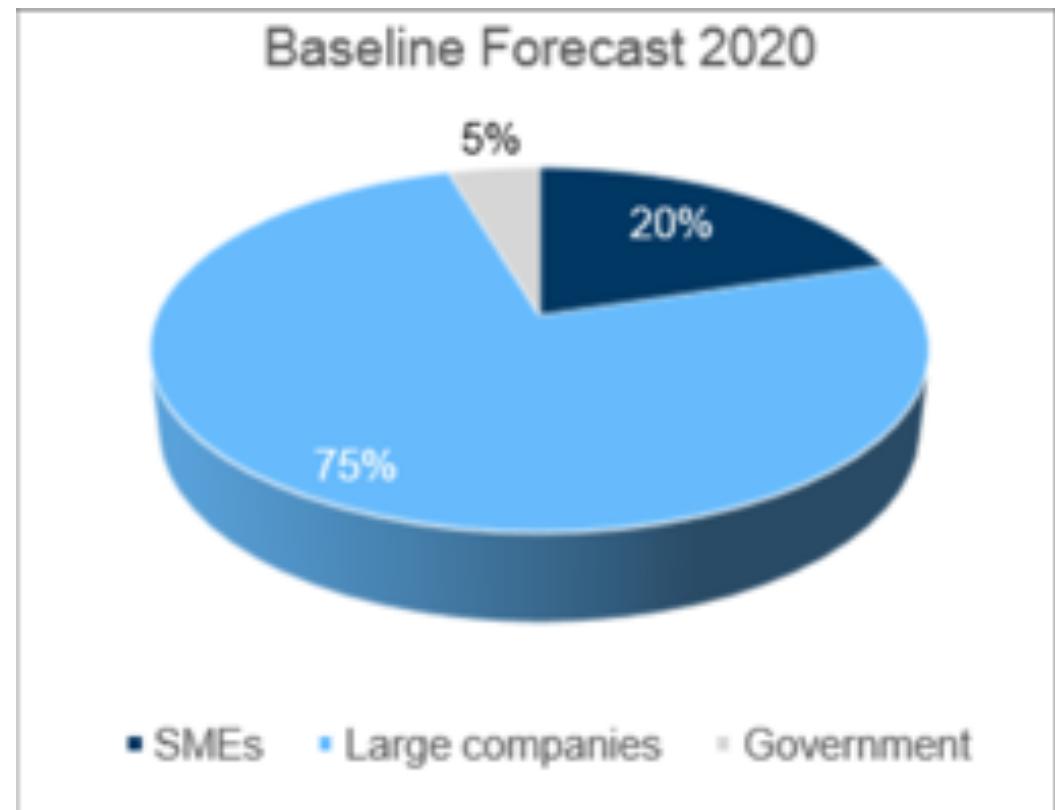


EU spending on clouds

2013: 2.8 billion euro (2.6% of total IT spending)

2015: 5.9 billion euro (4.5% of total IT spending)

2020: 44.8 billion euro (10.8% of total IT spending)



Ondanks het grote belang van de publieke cloud voor grote Nederlandse organisaties, is slechts op beperkte schaal sprake van een **strategische wisselwerking** met de grote aanbieders. Enerzijds kiezen IT-verantwoordelijken zelf voor vrijblijvendheid en het **voorkomen van lock-in**. Anderzijds staat de **grote schaal en internationale oriëntatie** van deze leveranciers zo'n partnership in de weg.



Nagenoeg alle organisaties maken gebruik van de publieke cloud of overwegen dit te gaan doen. Voordelen worden breed onderkend. Denk aan een grote mate van schaalbaarheid, time-to-market, wendbaarheid, integratie, flexibiliteit, snelheid, lagere tco, robuustheid, redundantie, veiligheid, altijd technisch 'up to date', beheer- en gebruiksgemak . De IT-functie is hierdoor beter in staat om zich te richten op de voor de business en het bedrijf onderscheidende zaken. Bovendien is de cloud direct of indirect van positieve invloed op medewerkerstevredenheid en -betrokkenheid.

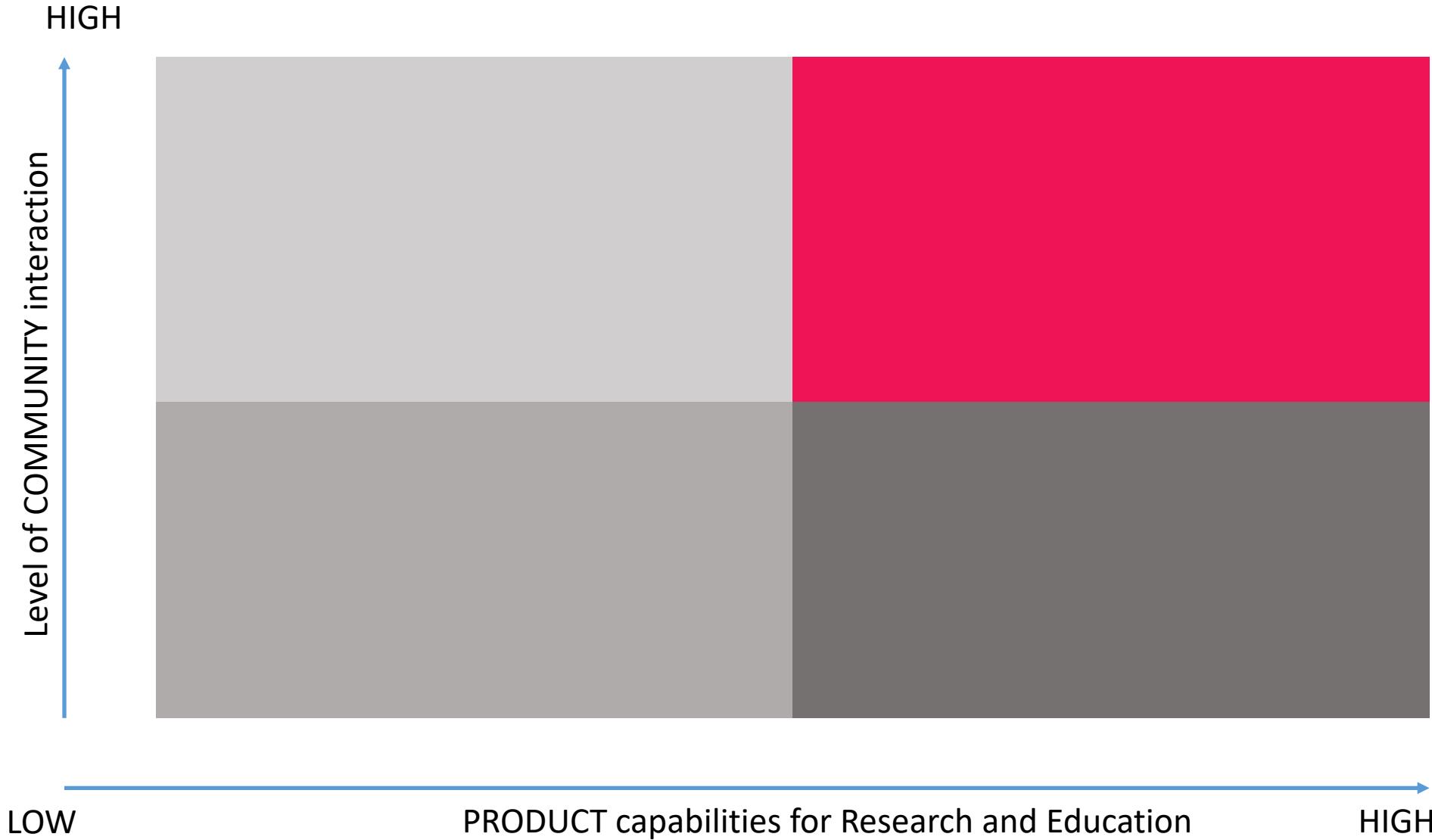


SAMEN komen is een begin, SAMEN blijven is vooruitgang.
SAMEN... kom in SAMOCHS.

Samen voor
Samochs



Supplier analysis matrix





BRING THE CLOUD ON THE GROUND

Making cloud services accessible: easy and safe to use
through pan-European collaboration and agreements





40 European
National Research and Education Networks (NRENs)

Collaborate in their European association GÉANT:
Network, Identity Management, Clouds

Deliver to 10.000 organisations with 50 million users

Collective hybrid multi-cloud approach, build and buy
Public clouds: procure from commercial suppliers
Community clouds: develop and operate sector
specific solutions

One digital single market, with many cloud services



Interview Andrus Ansip

Zijn thuisland geeft het goede voorbeeld. Nu probeert eurocommissaris Andrus Ansip, voormalig premier van Estland, alle 28 Europese lidstaten samen te smeden tot één digitale markt. „Het is nodig om economisch te overleven.”

Waarom kost het 13 euro om een pakketje van Nederland naar Spanje te sturen en 32 euro als je een pakketje van Spanje naar Nederland stuurt? Waarom werkt Uitzending Gemist niet in het buitenland en weigert een Italiaanse webwinkel je Nederlandse creditcard?

„We hebben in de Europese Unie al decennialang één markt in de fysieke wereld en daar profiteert iedereen van. De digitale markt bestaat nog niet, al telt Europa meer dan 500 miljoen gebruikers. Ons leven, onze economie, wordt elke dag digitaal en toch worden de barrières tussen de lidstaten hoger. Die barrières moeten we afbreken.”

Dus de fysieke locatie van de data of datacentra speelt geen rol meer?

„Nee. Datalocalisatie is volgens mij een doodlopende weg: het is geen oplossing en heeft geen toekomst. Onze strategie is gericht op een vrije en veilige datastroombinnen de Europese Unie. En die moet ook buiten Europa gelden, zoals in de VS.”



EU
Digital Single Market

Europa

Grootste producent van
onderzoeksgegeves ter wereld

Maar infrastructuur
onvoldoende en
gefragmenteerd
Daarmee ‘big data’
onvoldoende benut

EC wil bestaande infrastructuur
voor onderzoek
versterken en meer
verbinden,
via de European Open Science
Cloud.

PREPARATION

USER &
ORGANISATIONAL
REQUIREMENTS

DATA &
RISK
CLASSIFICATION

SOURCING DECISION
(on-premise,
community cloud,
public cloud)

EXECUTION

PROCUREMENT
(tender, legal,
contract- & vendor
management)

INTEGRATION
network- & IdM
connection,
multi-cloud portal

USER & WORKLOAD
MANAGEMENT
COST CONTROL



We willen
naar de cloud
maar.....

IN DE CLOUD

Data veilig
Leverancier moet zich houden aan
Europese en nationale wet- en regelgeving

Dienst afnemen via
instellings-inkoop-processen

Dienst betaalbaar
met voorspelbare kosten

Niet betalen voor netwerkverkeer
Netwerk koppeling
Inloggen met instellingsaccount;
Identity Management integratie

UIT DE CLOUD

Data terughalen
of verplaatsen naar andere leverancier

Benefits of the pan-European GÉANT framework agreements

Discounted prices
for all institutions,
large and small

Ready-to-use agreements
which comply with EU
data protection law,
including GDPR

Invoice billing, no credit card needed,
accommodating capital expenditure
through upfront commitments

Transfer existing
educational
licenses to the
cloud

Manage
usage and
spending

Sign your
contract
under
local law

Reduced traffic costs,
through suppliers'
connections to the
GÉANT network

Single sign-on
support (SAML2)

The screenshot shows a webpage from the European Commission's Digital Single Market website. The top navigation bar includes links for 'The strategy', 'Economy', 'Society', 'Access & connectivity', 'Research & innovation', and 'DG CONNECT'. The main content area features a heading 'Results of the GÉANT tender for Infrastructure as a Service solutions' published on 30/09/2016. Below the heading, there is a summary of the tender: 'Europe's leading collaboration on infrastructure and services for research and education GÉANT, conducted a Pan-European tender to allow Research and Education institutions to consume the cloud in a safe, easy and predictable way.' A sidebar on the left lists various links under 'DG CONNECT' such as 'Who we are', 'Advisors', 'Events', 'Funding Opportunities', 'Newsletters', 'Consultations', 'Blog', and 'Discussions' (with sub-links like 'Call for Better self- and co-regulation', 'Smartland Europe', 'ICT4Society', 'Students at ICT 2015', 'Discussion Forum', and 'E-infrastructures For You').

EU institutions can buy the offerings directly
There is no need to run your own tender

GÉANT cloud catalogue, IaaS offerings



Amazon Web Services

via resellers





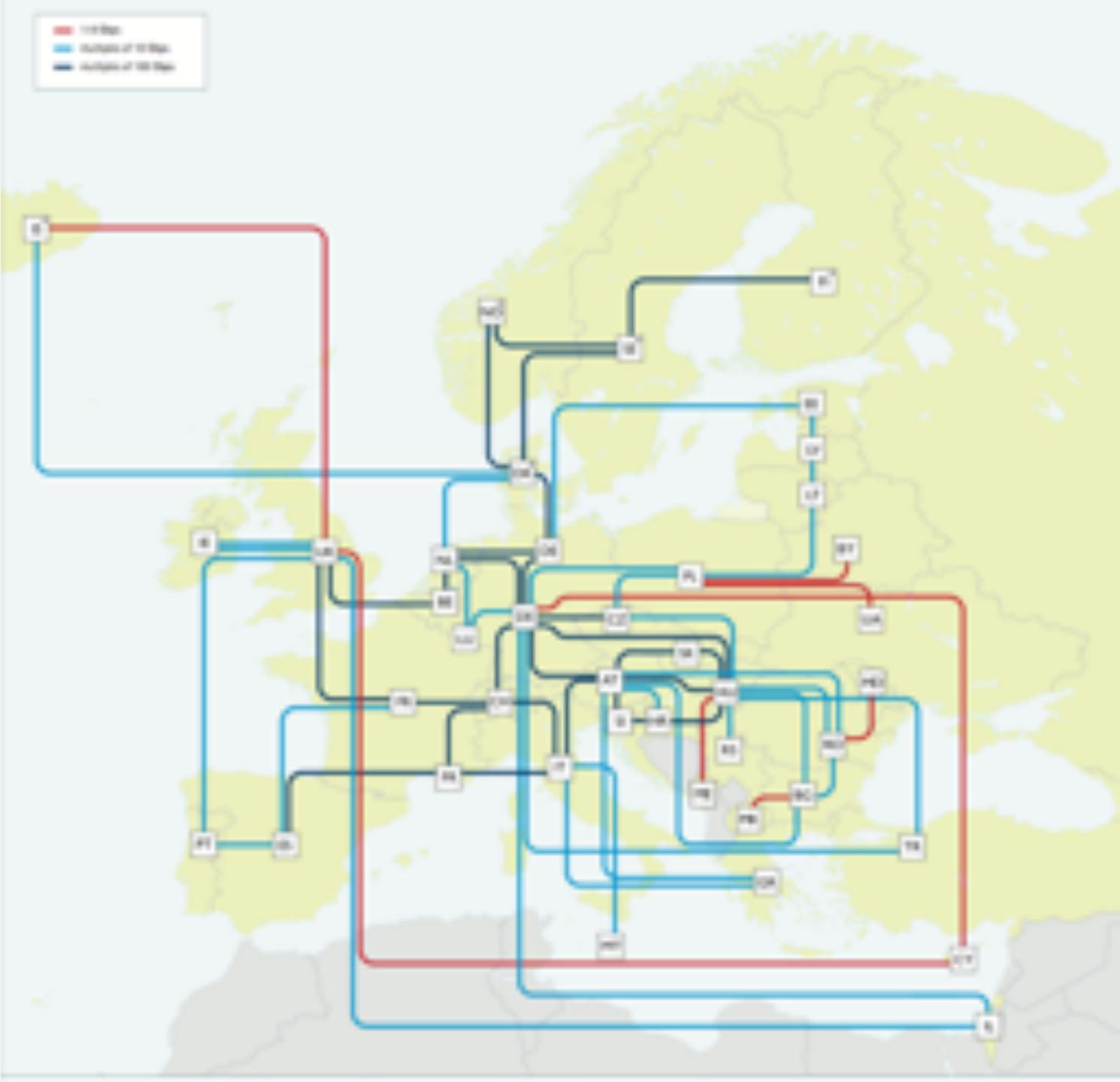
Advanced pan-European backbone network connecting National Research and Education Networks (NRENs) across Europe

More than 50,000 km in length.

DATA VOLUME

Over 1000 terabytes of data are transferred every day

CONNECTING CLOUD PROVIDERS TO THE GÉANT & NRENs' NETWORKS, THROUGH PRIVATE PEERINGS





Federated Identity Management and single sign-on





SURFconext - the cloud integrator for higher education and research



a Wolters Kluwer business



130+ services connected
agreements, including privacy & security

eduGAIN interconnects identity federations around the world



Using SAML2 protocol

Over 40 federations worldwide support more than 1,500 Identity Providers and 1,000 Service Providers.

Risk classification for sourcing decisions

LOW RISK	MEDIUM RISK	HIGH RISK
<p>Data for public use</p> <p>Loss of confidentiality, integrity, or availability of the data or system has no significant impact</p>	<p>Personally Identifiable data</p> <p>Data is not generally available to the public</p> <p>Loss of the data or system could have a mildly adverse impact</p>	<p>Sensitive (Personally Identifiable) data</p> <p>Loss of the data or system could have a significant adverse impact on our mission, safety, finances or reputation.</p>

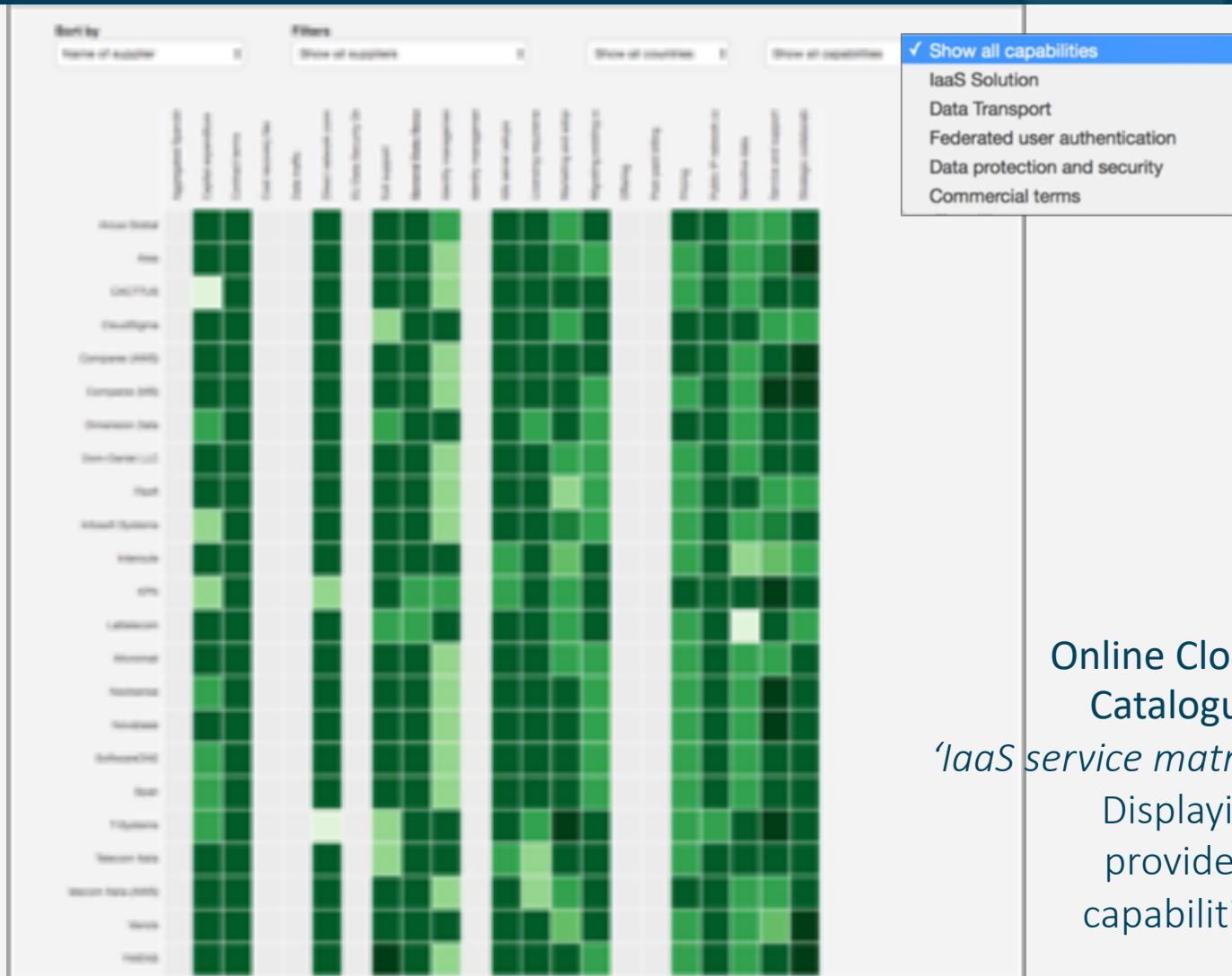
DATA CLASSIFICATION QUESTIONS		Collaboration type
Confidentiality (1 - Open, 2 - Restricted, 3 - Confidential)	Is data accessible publicly without special access rights (user credentials)?	(a/b)
If not, does the data considered contain:	data related to research projects shared with the project participants	
	financial data (e.g. budget planning, accounting reports)	
	personal identifiable data (e.g. customer data, employee data, mail, accounting data, disciplinary matters, qualifications,...)	
	sensitive personal data (e.g. physical or mental health data, ethnic, political, ...)	
	Data related to corporate secrets (e.g. formulas, procedure descriptions, contracts, finance, exam questions,...)	
	Is the data confidentiality directly associated with mission-critical business process, legal requirements or contractual obligations to the users?	
Integrity (1 - Low, 2 - Medium, 3 - High)		
If the data is considered primary or unique:	can it be reconstructed/reproduced identically with acceptable cost or reputation loss?	
If the data is NOT considered primary or unique (secondary data):	can it be restored identically with no or low cost or reputation loss (e.g. backup data)?	
	can it be restored identically with acceptable cost or reputation loss (e.g. recalculating primary data)?	
	Can data changes or destruction be promptly/automatically detected?	
	Is the data integrity directly associated with mission-critical business process, legal requirements or contractual obligations to the users?	
Accessibility (1 - Low, 2 - Medium, 3 - High)		
If data processed permanently in real-time, so the maximum down-time must count in seconds or minutes (e.g. log archiving)?		
If not, is data processed occasionally:	periodically in fixed intervals (e.g. hourly, daily, monthly) or on scheduled dates (e.g. 3:00 a.m.,	

Schadecategorieën				
Gevolg schade	financieel	imago	onderwijs	certificatie
klein	Directe schade ligt tussen 0 en €50.000	(een klein aantal negatieve berichten in lokale media (inclusief sociale media))	Hooguit verstoring van een beperkt aantal activiteiten op een instituut of vakgroep.	Geen invloed op onderwijs/certificatie
middel	Directe schade tussen €50.000 en €250.000	Negatieve berichtgeving in de media gedurende een paar dagen (inclusief sociale media)	Verstoring van een deel van het onderwijs (zoals een deel van instituut of vakgroep)	Extra toezicht op onderwijs/certificatie
groot	Directe schade tussen €250.000 en €1.500.000	Aanhoudende negatieve berichtgeving in de lokale media (inclusief sociale media)	Verstoring van een groot deel van het onderwijs op een of meer instituten.	Beperking van onderwijs/certificatie
catastrofaal	Directe schade is groter dan €1.500.000	Aanhoudende negatieve berichtgeving in de landelijke media (inclusief sociale media)	Merendeel van het onderwijs wordt onmogelijk op een of meer instituten	Verlies van onderwijs/certificatie

Gevolgschade		B, I of V classificatie			
Kans op inbreuk	klein	middel	groot	catastrofaal	Risico
dagelijks					Risico valt onder Business Continuity Management ontaalbaar risico
maandelijk					bespreekbaar risico
jaarlijks					acceptabel risico
zelden					

<https://www.surf.nl/themas/beveiliging/beveiligingsdiensten-en-tools/informatiebeveiliging/index.html>

Online Cloud Catalogue: 'IaaS service matrix' - Displaying providers' capabilities



Online Cloud
Catalogue:
'IaaS service matrix'
Displaying
providers'
capabilities

Sort by

Name of supplier

Filters

Show all suppliers

Report

Commercial terms

Supplier name

Supplier country

Supplier type

On time delivery

Order value

Supply frequency

Supplier rating

Last visit date

Supplier ID

Afro House

Alfa

Alufix

Alumaxx (Pty)

Alumaxx (SAR)

Alumaxx SA

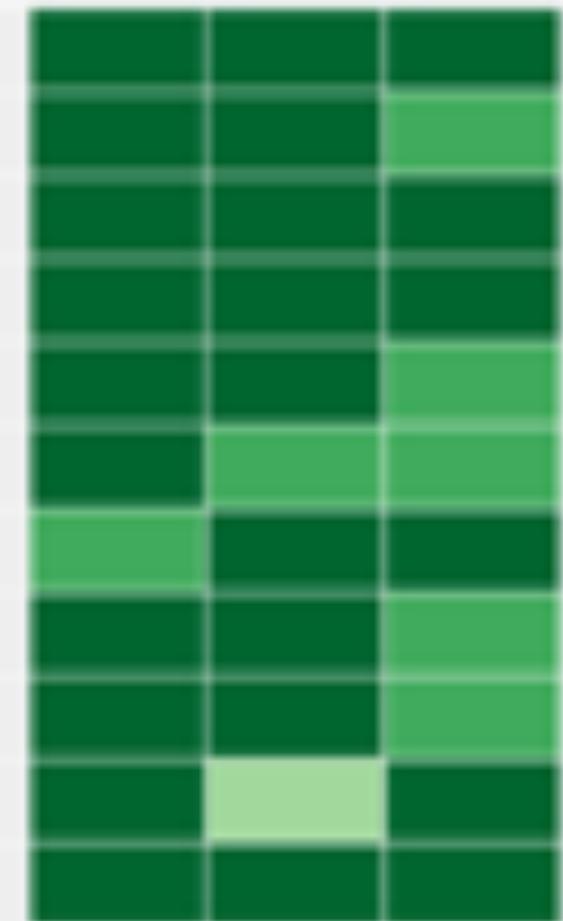
Alumaxx

Alumaxx

Alumaxx (Pty) Ltd

Alumaxx (Pty) Ltd

Alumaxx





AC14 – Migration of existing contracts (Awarding Criteria)

Institutions may already have running contracts with Tenderers who also may be awarded framework agreements under this tender. These institutions are likely to be interested in migrating their existing contracts in order to be able to make use of the (expected) improved conditions and avoid future discussions on conditions resulting from two contracts.

Q. Please provide information on the following:

A. Will you accept or facilitate customers who are entitled to procure the services via their country's NREN to migrate their existing contracts into this GÉANT framework agreement? Thereby pricing and conditions of the existing contracts are effectively replaced by the pricing and conditions from the GÉANT framework agreement.

B. If so, please describe the procedure and expected duration to have this completed.

Positionering IaaS aanbieders

Lift & shift	Hyperscale clouds; rearchitecture	Enterprise application support
Vancis	Microsoft	Dimension Data
KPN	Amazon AWS	
SURFnet SVP		



CLASSIC MODEL

Provided by vendor
 Managed by customer



VIRTUAL MACHINES



CONTAINERS, micro-applications
SERVERLESS, micro-functions

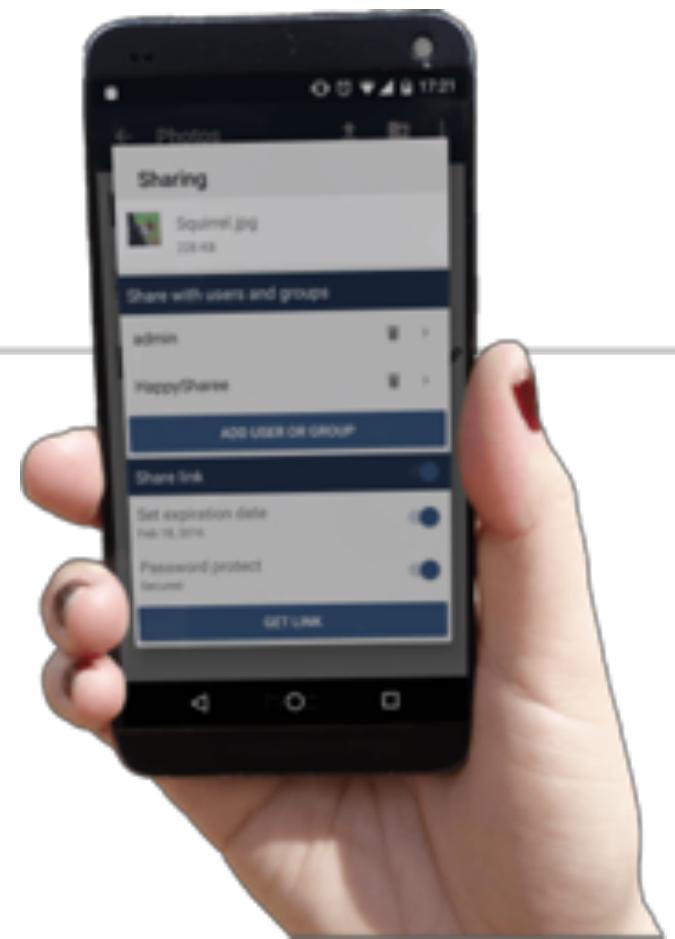
Containers as a Service (CaaS)
Docker Cloud, Amazon ECS

Function as a Service (FaaS), Serverless
AWS Lambda, Google Cloud Functions,
Azure functions

Rehosting: Lift-and-shift; replicate in-house apps in the cloud without re-design.
Re-platforming: do not change the core of the application but optimise
Repurchasing: move to a new product (from in-house to SaaS)
Re-architecting: develop from the ground up
Retire: sunset the service
Retain: do nothing



A screenshot of the ownCloud web interface. On the left, a sidebar lists navigation items: All files, Favorites, Shared with you, Shared with others, Shared by me, and Tags. The main area shows a list of files and folders. At the top right, there are filters for Type and Date. Below the sidebar, there are sections for Shared files and Shared with me. A specific file, "Squirrel.jpg", is selected, showing its details and sharing options. The file was shared with "admin" and "HappyShare". It has a "Share link" button, an "Set expiration date" field set to "Feb 18, 2016", and a "Password protect" checkbox. A "GET LINK" button is at the bottom right of the sharing panel.



SURF DRIVE



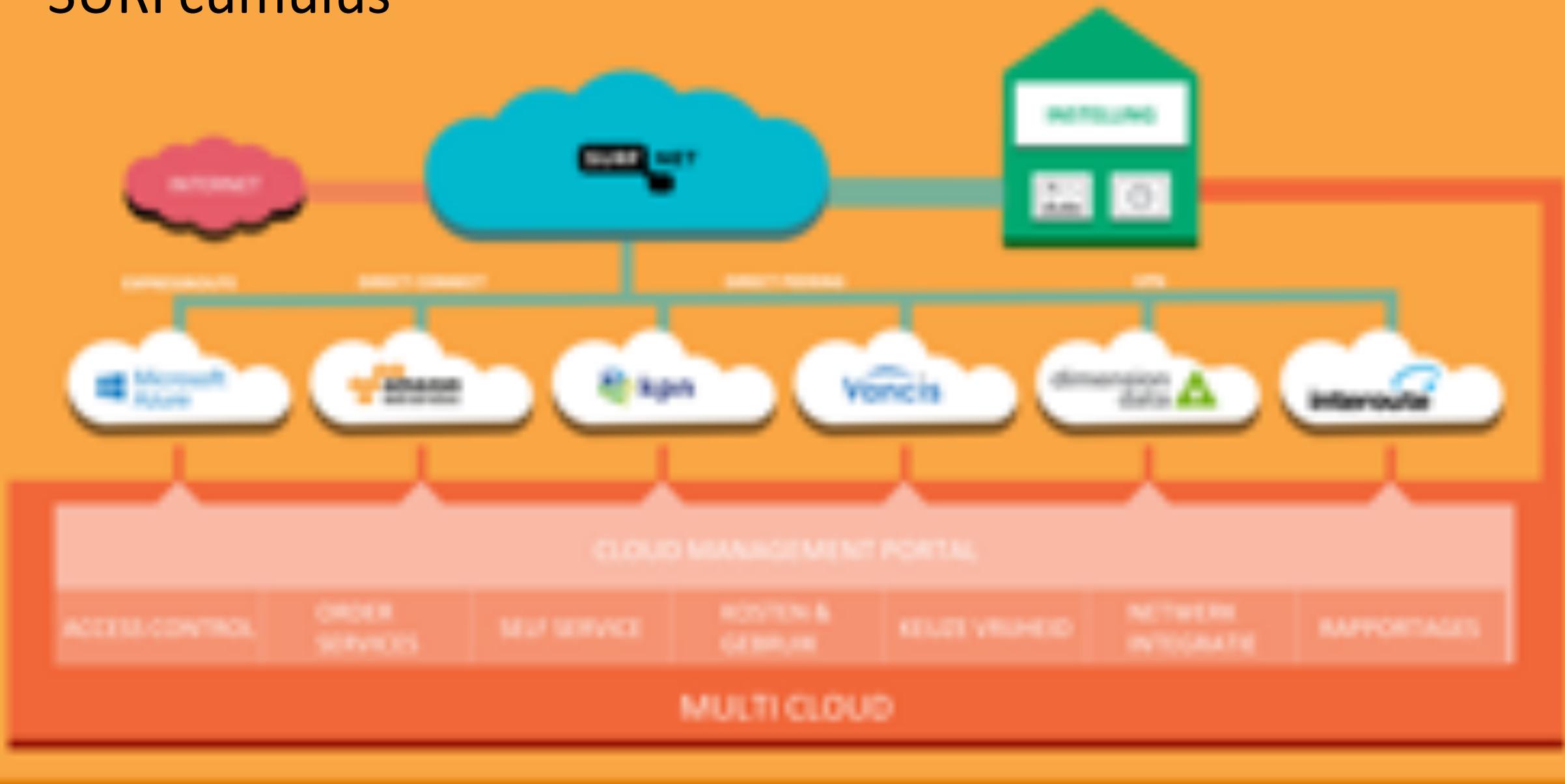


Cloud Orchestration Cloud Management Platforms

The ability to control and move virtual machine workloads across different suppliers.

Centralised metering, alerts, billing, usage caps, cost control, reporting and workload optimisation.

SURFcumulus



Servers Catalog Groups Reports Docs Print View

My Servers

Server	Group	Environment
You have no active servers at this time.		

My Orders

ID	Type	Status	Created	Last Action
A0075	Hybrid	✓ SURF-DEMO	2017-05-10 10:00:00	
A0076	Hybrid	✓ SURF-DEMO	2017-05-10 10:00:00	
A0077	Surf	✗ SURF-DEMO / SURF-ET	2017-05-10 10:00:00	
A0078	Surf	✗ SURF-DEMO	2017-05-10 10:00:00	
A0079	Surf	✓ SURF-DEMO / SURF-ET	2017-05-10 10:00:00	

Reports

Report	Created	Last Run	Action
One Dashboard	2017-05-10 10:00:00	2017-05-10 10:00:00	View
Group Cost Details	2017-05-10 10:00:00	2017-05-10 10:00:00	View
Custom Server Report	2017-05-10 10:00:00	2017-05-10 10:00:00	View
Global Allocation Trends	2017-05-10 10:00:00	2017-05-10 10:00:00	View

My Groups

Group	Count
SURF-DEMO	4
surfteamSURF-ET	10
surfteam	945

Top Blueprints

Blueprint Name	Count
Position server	1
Gen0014	0
Gen0013	0
CloudBox	0
Custom Server	0

Recent Activity

Item#1 surfinSurf
Console access requested by Roger Tramp

Item#2 surfinSurf
Console access requested by Roger Tramp

Servers

Show Filters

Selected	Name	IP	OS	Status	Owner	Group	Environment	Labels	Added
<input type="checkbox"/>	CMP-SHARED-Debian81-template.v4-201705-removal			Active	None	SURF-DEMO	SURF-DEMO Environment		10/5/17 10:00 PM
<input type="checkbox"/>	cumulus08	1.1.1.91		Active	None	SURF-DEMO	SURF-DEMO Environment		10/5/17 10:00 PM
<input type="checkbox"/>	cumulus07	1.1.1.90		Active	None	SURF-DEMO	SURF-DEMO Environment		9/18/16 11:00 AM
<input type="checkbox"/>	lachyon.surf	145.1.65.17	Ubuntu 17.04	Active	mlisenghi@surfteam.it	SURF-ET	SAP Amsterdam over SURFnet-ET (663)		8/28/17 10:00 PM

Servers / Server ffp007



Powered off

- Shut down
- Change attributes
- Change resources
- Create snapshot
- Delete snapshot
- Force power-down VM
- Mount ISO
- Unmount ISO

[Details](#) [Disk](#) [Networks](#) [Parameters](#) [Jobs](#) [History](#) [Stats](#) [Power Schedule](#)

Organization

Owner: Frank Pint
 Group: ffp007 (994)
 Department: Unassigned
 Account: ffp007-username
 Location:
 Label: None

Configuration

Status: Historical
 Username: ffp007
 IP Address: 145.101.104.6 [Edit](#)
 Datacenter: ffp007 (994) [Edit](#)

Hardware

CPU: 16
 Memory: 64 GB
 Disk: 64 GB

[Details](#) [Disk](#) [Networks](#) [Parameters](#) [Jobs](#) [History](#) [Stats](#) [Power Schedule](#)

Date	Type	Owner	Event	Job
9/29/17 1:56 PM	Server Deletion Event	Frank Pint	Server was decommissioned	Delete Server job 676797 ✓
9/29/17 1:57 PM	Server Notification Event	Frank Pint	Console access requested by Frank Pint	None
9/29/17 2:00 PM	Server Change Event	None	vmdk path of disk 'Hard disk 1' changed to 'CloudServices_092_0951/ffp007/ffp007.vmdk' Datastore of disk 'Hard disk 1' changed to 'CloudServices_092_0951'	None
9/29/17 10:55 AM	Server Creation Event	Frank Pint	Server record created by a provisioning job	Provision Server job 649931 ✓



Servers Catalog Groups Reports Docs Frank

Reports / Highest Cost Servers

Includes all servers in groups you have permission to view

Server	Rate	Owner	Group	Environment
nicheyon.surfnet.nl	€116.67/month	Nijs Vogels	surfnet.nl / SURF-ET	SURF Amsterdam voor SURF
Surfnet DEMO	€98.73/month	None	SURF-DEMO	SURF-DEMO Environment
VanyaPopovic	€98.24/month	Vanya Popovic	surfnet.nl / SURF-ET	DemoOMP
OMP-Snake3-D_3001-rental	€41.78/month	None	SURF-DEMO	SURF-DEMO Environment
97.155.200.109	€40.39/month	None	surfnet.nl / SURF-ET	KPN Apeldoorn voor SURF
97.26.99.97.10	€40.39/month	Bert Boonen	surfnet.nl / SURF-ET	KPN Apeldoorn voor SURF
nicheymo	€21.68/month	Nijs Vogels	SURF-DEMO	SURF-DEMO Environment



Google Cloud Platform & Dropbox
dedicated offers for the European
research and education community

Ready to use agreements for institutions
Consume up to national tender threshold

Compliant with EU data
protection regulation (GDPR)

Single sign-on support (SAML2)

Special educational prices



We must rethink the integration of minds and machines, of products and platforms, and of the core and the crowd

McAfee, Andrew; Brynjolfsson, Erik.

Machine, Platform, Crowd:
Harnessing Our Digital Future



Google's AlphaGo AI beats the world's best human Go player

Google DeepMind supercomputer learns 3,000 years of human knowledge in 40 days

Jie said that AlphaGo's performance left him "shocked" and "deeply impressed" in post-match statements, noting that the moves the computer played "would never happen in a human-to-human match."



<http://www.telegraph.co.uk/science/2017/10/18/alphago-zero-google-deepmind-supercomputer-learns-3000-years/>

<https://techcrunch.com/2017/05/23/googles-alphago-ai-beats-the-worlds-best-human-go-player/>

Drones will watch Australian beaches for sharks with AI help

They'll spot sharks with greater accuracy than humans alone.



Jon Fugate, *Author*
16.07.17

9

Comments

134

Shares



Alan Herbison via Getty Images

Humans aren't particularly good at spotting sharks using visual data. At best, they'll accurately pinpoint sharks 60 percent of the time — not very helpful for swimmers worried about dipping into the water. Australia, however, is about to get a more reliable way of spotting these underwater predators. As of September, Little Ripper drones will monitor some Australian beaches for signs of sharks, and pass along their imagery to an AI system that can identify sharks in real-time with 90 percent accuracy. Humans will still run the software (someone has to verify the results), but this highly automated system could be quick and reliable enough to save lives.

The detection-AI is a quintessential machine-learning system. The team trains the system to both look for sharks based on aerial videos as well as distinguish them from other life on the water. That approach doesn't just help it identify sharks, though. It can also flag dolphins, whales and other sea-creatures of interest, which could give researchers an additional way to track populations.

Artificial intelligence identifies plant species by looking at them



Machine learning algorithms have successfully identified plant species in massive herbaria just by looking at the dried specimens. According to researchers, similar AI approaches could also be used to identify the likes of fly larvae and plant fossils. [From Nature](#)

There are roughly 3,000 herbaria in the world, housing an estimated 850 million specimens — only a fraction of which has been digitized. But the swelling data sets, along with advances in computing techniques, enticed computer scientist Erick Matz-Morales of the Costa Rica Institute of Technology in Cartago and botanist Pierre Bousquet of the French Agricultural Research Centre for International Development in Montpellier, to see what they could make of the data.

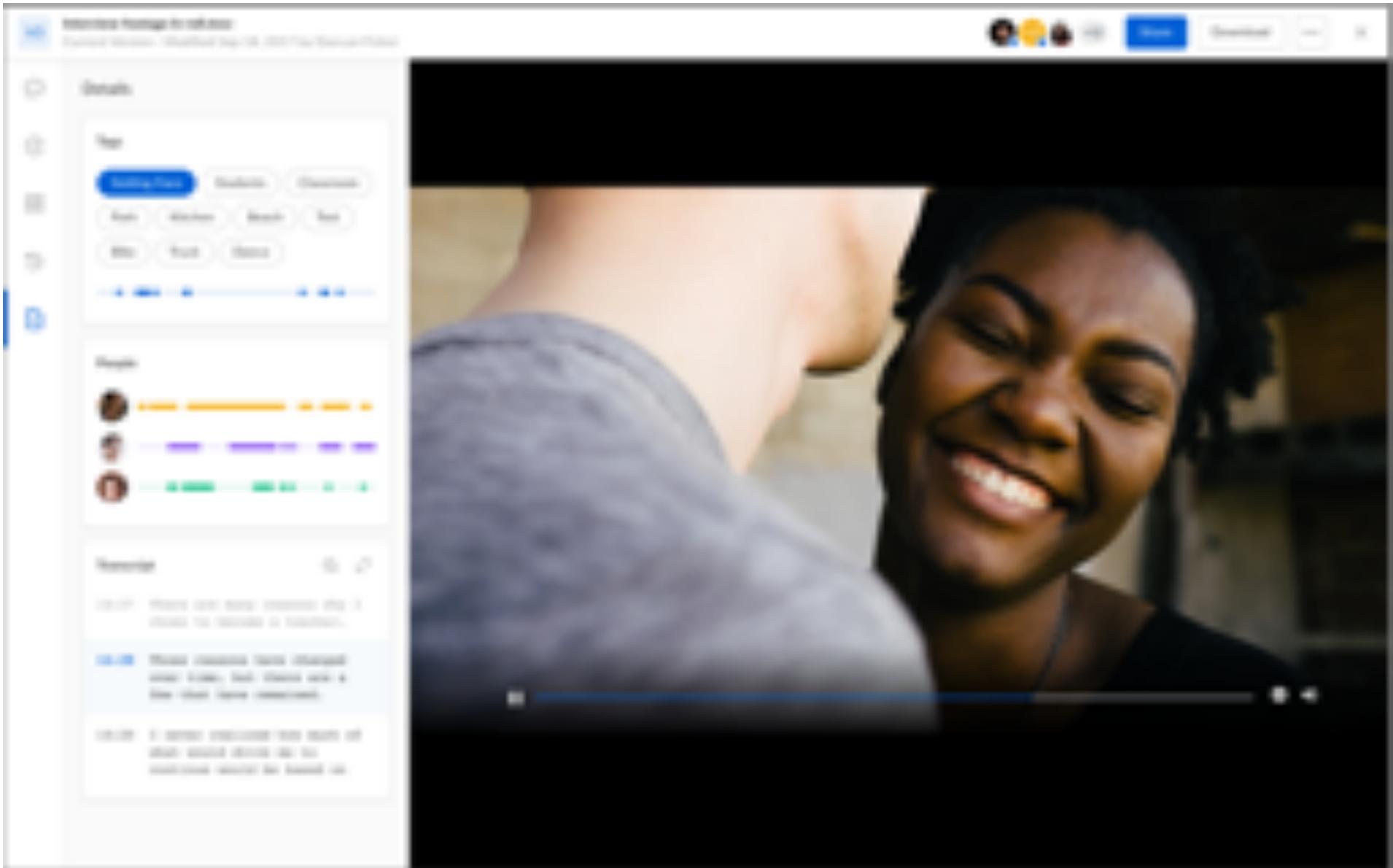
Researchers trained... algorithms on more than 200,000 scans of herbarium sheets, encompassing more than 1,000 species. The computer program manually identified species with nearly 80% accuracy; the correct answer was within the algorithm's top 5 picks 90% of the time. That, says (Penn State paleobiologist Peter) Wilf, probably outperforms a human taxonomist by quite a bit.

Such results often worry botanists, Bousquet says, many of whom already feel that their field is undervalued. "People feel this kind of technology could be something that will decrease the value of botanical expertise," he says. "But this approach is only possible because it is based on the human expertise. It will never replace the human expertise." People would also still need to verify the results, he adds.

["Going deeper in the automated identification of Herbarium specimens"](#)
[\(BMC Evolutionary Biology\)](#)

box

Analyse audio, pictures and video with machine learning algorithms from IBM, Google and Microsoft





Online machine learning chat bot

The QnA Maker lets you create a knowledge base of questions and answers from online and editorial sources.

Microsoft QnA Maker is a free, easy-to-use, REST API and web-based service that trains AI to respond to user's questions in a more natural, conversational way.

Integrate Microsoft Cognitive Services to enable your bot to see, hear, interpret and interact in more human ways.

Extract questions and answers

QnA Maker extracts all possible pairs of questions and answers from user provided content – FAQ URLs, documents, and editorial content.



Test, train, and publish

Edit, remove, or add pairs with the easy-to-use interface, then publish your knowledge base as an API endpoint.



Integrate with other APIs and solutions

QnA Maker integrates with other APIs seamlessly and at-scale. Use QnA Maker with Cognitive Services such as Language Understanding Intelligent Service, and create something as elegantly simple as a chat bot that answers FAQs, or as complex as an interactive virtual guide.

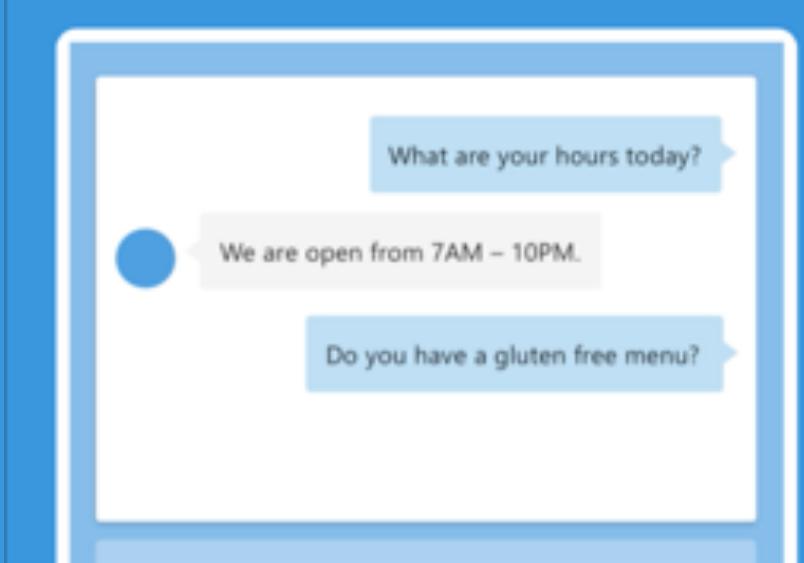


QnA Maker

PREVIEW

From FAQ to Bot in minutes.

Build, train and publish a simple question and answer bot based on FAQ URLs, structured documents or editorial content in minutes.



<https://qnamaker.ai>

 SURFacademy - bijblijven over actueel ICT-thema's

Workshop SURF Cloud voor beslisders en beleidsmakers

Datum: 16 NOV 2017

Op 16 november 2017 organiseert SURFacademy een eendaagse (SURF) Cloud training samen met haar partner Woocan.

Datum	Tijdstip	Locatie	Kosten
16 nov 2017	09:00-17:00	SURF, Utrecht	Euro 800,- p.p. Exclusief BTW.

Voorkennis nodig?
Nee

In deze training wordt het strategische karakter van de cloud gekenmerkt. Deelnemers komen in vogelvlucht voorbij, waarbij de Cloud Exit-strategie. De (theoretische) kennis over de verschillende clouds wordt behandeld.

Deze training richt zich op beleidsmakers.

Nauwelijks een aantal theoretische onderwerpen doe je hands-on ervaring op met:

- het bedienen van Amazon, Azure en VMware Cloud
- het geadvanceerde provisioneren van workloads naar deze clouds
- het implementeren van een geavanceerd cloudontwerp

De workshop bestaat uit een 5-tal modules, waarin onderwerpen als Cloud Strategie, Cloud Architectuur, Governance & Compliancy en de laatste trends worden behandeld. Ook ga je zelf aan de slag met verschillende tools om software tools in handen te krijgen.

 SURFacademy - bijblijven over actueel ICT-thema's

Bijeenkomst SURFcumulus

Datum: 21 NOV 2017

Wil je weten wat de hybride laad-dienstverlening SURFcumulus voor jouw instelling kan betekenen, wil je meer weten over de use-cases en ben je benieuwd naar de nieuwe functionaliteiten? Kom naar de bijeenkomst op 21 november.

Datum	Tijdstip	Locatie	Kosten
21 nov 2017	10:00-12:00	SURF, Utrecht	Geen

Voorkennis nodig?
Nee

Over SURFcumulus

SURFcumulus is een hybride laad-dienstverlening die is geïntegreerd aan de SURFnetwerkcondities en geschikt is voor verschillende platformen en diensten.

Seminar Dimension Data: De weg naar hybride IT

Datum: 28 NOV 2017

Hoe moet je als instelling je datacenter en architectuur aanpassen om optimaal gebruik te maken van hybride IT? Tijdens de bijeenkomst 'De weg naar hybride IT' op 28 november 2017 krijg je antwoord op deze vraag en laten we voorbeelden van verschillende instellingen zien.

Datum	Tijdstip	Locatie	Kosten
28 nov 2017	14:00-16:00	SURF, Utrecht	Geen

Voorkennis nodig?
Nee

Hoe pak je de overgang naar hybride IT aan?

Waarschijnlijk maakt jouw instelling al op verschillende manieren gebruik van hybride IT: een combinatie van verschillende infrastructuur- en rekentechnologieën, bijvoorbeeld:

- je eigen technologieën in een on-premises datacenter met diverse netwerk- en beveiligingssystemen
- een gehoste omgeving of een managed service bij een (lokale) private-cloudleverancier
- public cloud in combinatie met private cloud en je eigen datacenter
- SaaS-diensten zoals Office 365, Learning Platforms, ServiceNow of andere SaaS-toepassingen.

De seminar richt zich op de praktische toepassing van hybride IT voor verschillende sectoren. Deelnemers kunnen hun specifieke situatie bespreken en leren van ervaringen van anderen.

Workshop COMPAREX

Datum: 27 NOV 2017

Benieuwd naar het SURFcumulus-aanbod van Microsoft Azure? Of moet het bestaande Azure-contract van jouw instelling worden overgezet naar COMPAREX? Kom naar de workshop COMPAREX op 27 november 2017.

Datum	Tijdstip	Locatie	Kosten
27 nov 2017	10:00-12:00	SURF, Utrecht	Geen

Voorkennis nodig?
Nee

Type onderwerp:
Beleidsmatig onderwerp

Soort bijeenkomst:
Workshop

oor bestaande Azure-afnemers...

Seminar Digitale transformatie in het onderwijs

Datum: 12 DEC 2017

Hoe ver is het onderwijs met digitale transformatie: de overgang van on-premises IT-diensten naar de cloud? Ontdek tijdens deze bijeenkomst de inspirerende visie van IT-visionair Marco Giannotti hierop. Een mask kennis met de verschillende ervaringen van instellingen die met SURFcumulus de weg naar digitale transformatie zijn ingegaan.

Datum	Tijdstip	Locatie	Kosten
12 dec 2017	12:30-16:00	SURF, Utrecht	Geen

Voorkennis nodig?
Ja

Type onderwerp:
Beleidsmatig onderwerp

Soort bijeenkomst:
Seminar

Keynote: empathie toepassen bij digitalisering

De allerbelangrijkste competentie voor succesvolle digitalisering is empathie. Hoe pas je emotionele ontwerpen toe? Wat is experience design? IT-visionair Marco Giannotti laat in zijn keynote zien hoe soft innovation het verschil maakt voor de digitale transformatie van het onderwijs. Hij is auteur van het boek 'Digital Empathy: When Tech Meets Touch'.

GÉANT clouds Website

<https://clouds.geant.org/support-for-institutions/>

NREN Cloud Contacts

You can contact us via the cloud service managers within your institution; your country team or find your local cloud service management team.



Austria (A2BNet)

Armenia (ARNET eRA)

Austria (ICOne)

Belarus (BATNet)

Bulgaria (BAMNet)

Croatia (CENNet)

Egypt (ETNET)

Finland (FinnNET)

Iceland (IcelNet)

Ireland (ICONE)

Latvia (LNET)

Lithuania (LNET)

Malta (MNET)



User Stories

Supply & Distribution Network (PNR)

How the cloud has helped to increase a multi-national alliance with better access to the market, increasing its international competitiveness.

Read more

App Store for Research

Developed over a year, the App Store allows researchers in three countries of Norway, Sweden and Denmark to access an innovative platform.

Read more

Financial clusters in Norway - AdBlue

The AdBlue project has brought together partners from four clusters of Norway, the Technology University of Norway and NTNU.

Read more

Is it possible to share the university data centre by the cloud?

This has been a challenge, mainly because of legal issues, but now the university has decided to move to the cloud.

Read more

University of Trondheim and Microsoft helping to exchange projects

Recently, the university of Trondheim, Norway, has announced a new strategic alliance with Microsoft.

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Read more

Support for Institutions

Provisioning unique and innovative services, GÉANT and its 60+ member European partners offer you a range of services and opportunities as a service based cloud computing solution, tailored specifically for academic institutions.

What services are available?

Leading global cloud vendors like Amazon Web Services (AWS), Microsoft Azure and a range of other individual service providers.

Why should you use the cloud framework?

Cloud service for R&D, Money and Time. There are estimated price savings, which are in dimensions, large and small, measured in actually using cloud services rather than buying software of up to 80%, after issuing a cost framework analysis. The newly signed agreement includes 100+ cloud procurement tools and were established using the GÉANT model for procurement dialogue, which allows you to use the various details, potential costing and procurement tool for comparison.

Billing and pay-calling models have been designed to meet financial efficiency in research and education institutions so that you can manage usage and control spending. In addition measures a range of additional benefits.

An extensive library exists on significant best practices covering the topics in the GÉANT High-

Find out More



How GÉANT Auto Procurement makes it easier

Watch the video

Read more

Find out how GÉANT Auto Procurement

User stories are available

GÉANT Cloud Computing

GÉANT Cloud Data Classification Tool

GÉANT Cloud Data Privacy Assessment



Cloud Security Myths & Opportunities - Amazon Web Services Webinar

There are many myths relating to cloud security which can deter using considering the advantages of cloud computing for their operations or research. This webinar will address these concerns and identify the opportunities that cloud services bring. Tim Rains is Amazon Web Services' Regional Leader for Security and Compliance in Europe, Africa, and helps federal, regional and local governments understand the security requirements of cloud services.

17 oktober

<https://eventr.geant.org/events/2993>

Samen in de cloud

andres@surfnet.nl

<https://clouds.geant.org>

