



# Fair and accountable AI

Super Day 2019

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December 17th, 2019

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Fair and accountable AI: why bother?

# Amazon scraps secret AI recruiting tool that showed bias against women

Jeffrey Dastin

8 MIN READ



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SAN FRANCISCO (Reuters) - Amazon.com Inc's ([AMZN.O](#)) machine-learning specialists uncovered a big problem: their new recruiting engine did not like women.

nieuwsuur

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## VN-rapporteur zeer bezorgd over Nederlands opsporingsysteem voor uitkeringsfraude

De VN-rapporteur voor de mensenrechten Philip Alston heeft ernstige zorgen over Nederland. De reden is een systeem dat uitkeringsfraude moet opsporen. In [een brief](#) aan de rechtbank in Den Haag schrijft Alston dat het systeem in strijd is met de mensenrechten omdat het mensen met weinig geld en mensen met een migratie-achtergrond discrimineert.

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## Apple's 'sexist' credit card investigated by US regulator

🕒 11 November 2019



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## Complex systems raise concern

- Why this ad?
- Why this discount?
- Why this recommendation?
- Why was I rejected?
- Can I change the outcome?
- When will the system fail?

“Algorithms are written and maintained by people, and machine learning algorithms adjust what they do based on people’s behavior. As a result algorithms can reinforce human prejudices.”

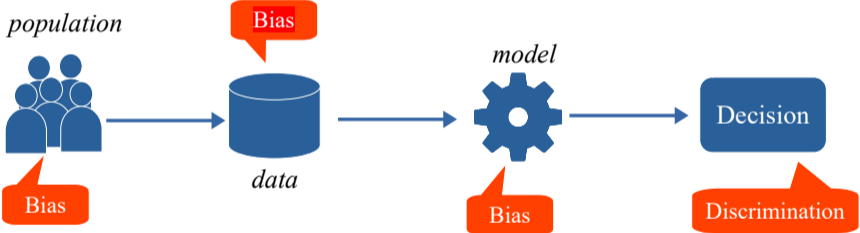
C.C. Miller. When algorithms discriminate, NYT, 2019.

## What is bias?

- Systematic errors that create unfair outcomes
- Sources: algorithm design, biased data collection or selection
- Algorithms learn and perpetuate bias



# Bias occurs throughout the algorithmic pipeline



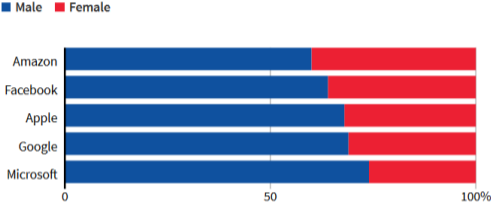
## Types of bias

- **Historical bias** reflects structural societal issues
- **Representation bias** certain groups are under-represented in the training data
- **Measurement bias** training data are proxies for some ideal features and labels

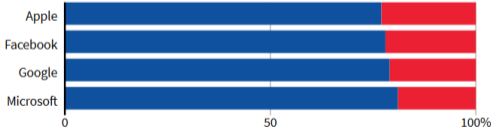
simplified from Suresh & Guttag. A Framework for understanding unintended consequences of machine learning, 2019.

# Historical bias

## GLOBAL HEADCOUNT



## EMPLOYEES IN TECHNICAL ROLES

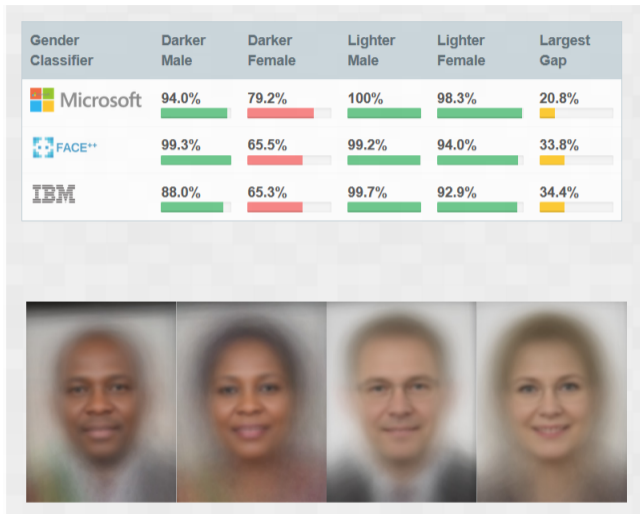


Note: Amazon does not disclose the gender breakdown of its technical workforce.

Source: Latest data available from the companies, since 2017.

By Han Huang | REUTERS GRAPHICS

# Representation bias



<http://gendershades.org/overview.html>

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WHAT THEY KNOW

## Websites Vary Prices, Deals Based on Users' Information

By JENNIFER VALENTINO-DEVRIES, JEREMY SINGER-VINE and ASHKAN SOLTANI  
December 24, 2012

It was the same Swingline stapler, on the same [Staples.com](http://Staples.com) website. But for Kim Wamble, the price was \$15.79, while the price on Trude Frizzell's screen, just a few miles away, was \$14.29.

A key difference: where Staples seemed to think they were located.

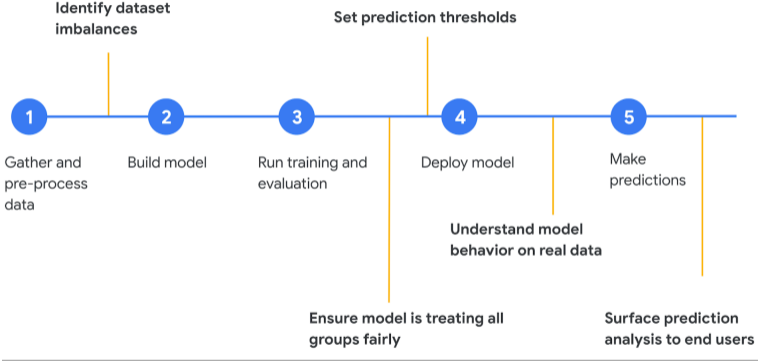
### Recommended Videos

1. How Jill Stein's Election Recount Efforts Could Play Out
2. Great Barrier Reef Suffers Largest Die-off



How can we avoid bias?

# Best practice



Source: <https://ai.google/>

## Regulation: GDPR

“Data subjects have a right to **meaningful information** about the **logic involved** and to the significance and the **envisaged consequence** of automated decision-making”





## FAT AI: Fairness Accountability & Transparency in AI

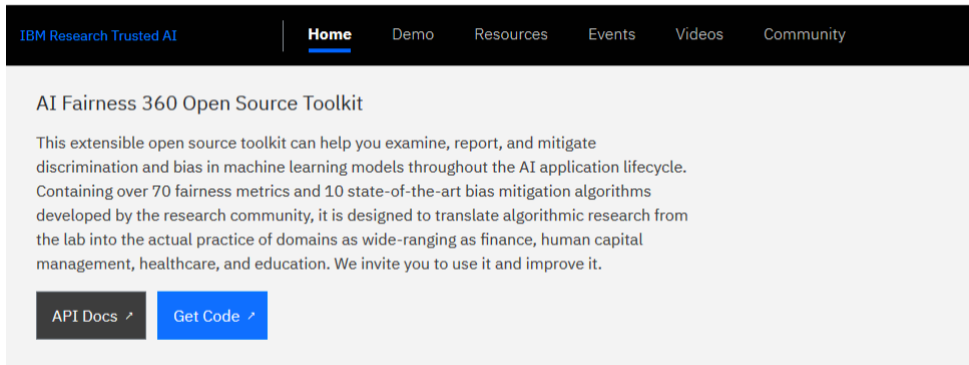
A banner for the ACM FAT\* conference. The background is a light blue sky with several colorful umbrellas (blue, orange, yellow, red, grey) scattered across it. A semi-transparent white box is overlaid on the left side of the banner, containing the conference title and a description.

# ACM Conference on Fairness, Accountability, and Transparency (ACM FAT\*)

A computer science conference with a cross-disciplinary focus that brings together researchers and practitioners interested in fairness, accountability, and transparency in socio-technical systems.

<https://www.fatml.org/>

# Tools: bias testing and mitigation





IBM Research Trusted AI

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## AI Fairness 360 Open Source Toolkit

This extensible open source toolkit can help you examine, report, and mitigate discrimination and bias in machine learning models throughout the AI application lifecycle. Containing over 70 fairness metrics and 10 state-of-the-art bias mitigation algorithms developed by the research community, it is designed to translate algorithmic research from the lab into the actual practice of domains as wide-ranging as finance, human capital management, healthcare, and education. We invite you to use it and improve it.

[API Docs ↗](#) [Get Code ↗](#)

 **Data en informatie** Zoek data op adres, gebied, etc. Of datasets op trefwoord.  [Onderdelen](#) [Over OIS](#)

## Dataset

### Werk en inkomen (Buurten)


Diverse datasets met statistieken van Onderzoek, Informatie en Statistiek.

Thema: Werk en inkomen,  
Detailniveau: Buurten

## Resources

### Data


2.1 Bedrijfsvestigingen en werkzame personen 1) naar buurten, 1 januari 2016-2019

 <https://api.data.amsterdam.nl/dcatd/datasets/-fotdSpwjmSK9Q/purls/1>


2.2 Bedrijfsvestigingen buurten naar hoofdfunctie, 1 januari 2019

 <https://api.data.amsterdam.nl/dcatd/datasets/-fotdSpwjmSK9Q/purls/2>

2.3 Werkzame personen buurten naar hoofdfunctie, 1 januari 2019 1)

 <https://api.data.amsterdam.nl/dcatd/datasets/-fotdSpwjmSK9Q/purls/3>

2.4 Bedrijfsvestigingen en werkende personen buurten naar sectoren, 1 januari 2019

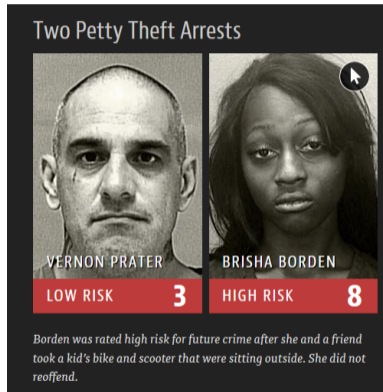
 <https://api.data.amsterdam.nl/dcatd/datasets/-fotdSpwjmSK9Q/purls/4>

2.5a Startende ondernemers naar buurten, 2013-2018 1)

 <https://api.data.amsterdam.nl/dcatd/datasets/-fotdSpwjmSK9Q/purls/5>

## Open Data

“Through a public records request, ProPublica obtained two years worth of COMPAS scores from the Broward County Sheriff’s Office in Florida. We received data for all 18,610 people who were scored in 2013 and 2014.”



# Challenges

## Practical limitations

- Sensitive attributes are unknown
- Regulation constraints
- Realised outcomes are unavailable
- Fairness intervention impact is not monitored over time
- Stakeholders goals vs. fairness goals misaligned

# Mitigation algorithms

## Methods for fair classification

- Pre-processing: modify the train data
- In-processing: modify the algorithm's objective function to incorporate fairness constraints/penalty
- Post-processing: modifies the predictions produced by the algorithm



## Mitigation algorithms

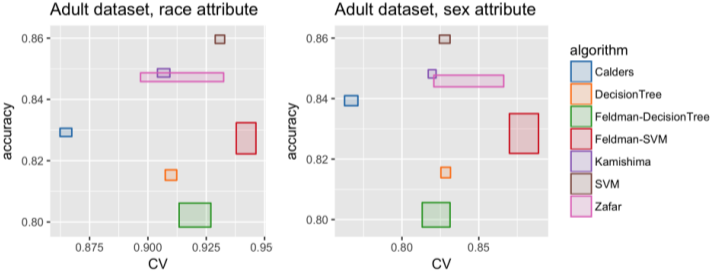
Fairness-preserving algorithms tend to be sensitive to fluctuations in dataset composition, and to different forms of pre-processing

- Adult data set: prediction task is predicting whether an individual makes more or less than \$50,000 per year
- Fairness goal: group fairness/statistical parity (equal probability of positive outcomes across groups, 1 is perfect parity)

Friedler et al. A comparative study of fairness-enhancing interventions in machine learning, FAT\* 2019

# Mitigation algorithms: no easy fix

Each algorithm is tested on 10 random train/test splits and a rectangle centered on the mean, width/height equal to the standard deviation



Friedler et al. A comparative study of fairness-enhancing interventions in machine learning, FAT\* 2019.

The way forward

## Ask fundamental questions

1. Why do you need AI for this task?
2. Is the system transparent?
3. When and how does the system fail?
4. Who is responsible for the errors?

## Algorithmic bias: no quick fix

“Any real machine-learning system seeks to make some change in the world. To understand its effects, then, we have to consider it in the context of the larger socio-technical system in which it is embedded.”

Barocas et al. Fairness and machine learning, [fairmlbook.org](http://fairmlbook.org), 2019.

## Interdisciplinary research

Diverse

Domains

e.g. aviation, justice

Diverse

Users

e.g. pilots, judges

Diverse

Criteria

e.g. fairness, privacy

social science – mathematics – computer science – law – ethics

# Thank you

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`github.com/hindantation`